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Dated: September 7, 2004 Signature: *[Signature]*

(Reza Mollaaghababa)

2665/2

Docket No.: 102689-0036
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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SEP 10 2004

In re Patent Application of:
Darryl Black et al.

Application No.: 09/632,954

Art Unit: 2665 Technology Center 2600

Filed: August 4, 2000

Examiner: S. H. D. Nguyen

For: PROVIDING NETWORK MANAGEMENT
ACCESS THROUGH USER PROFILES

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action issued on March 5, 2004 in the above-referenced patent application, Applicants provide the following amendments and remarks. Reconsideration and allowance of the application are respectfully requested.

A listing of pending claims begins on page 2.

Remarks begin on page 6.

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